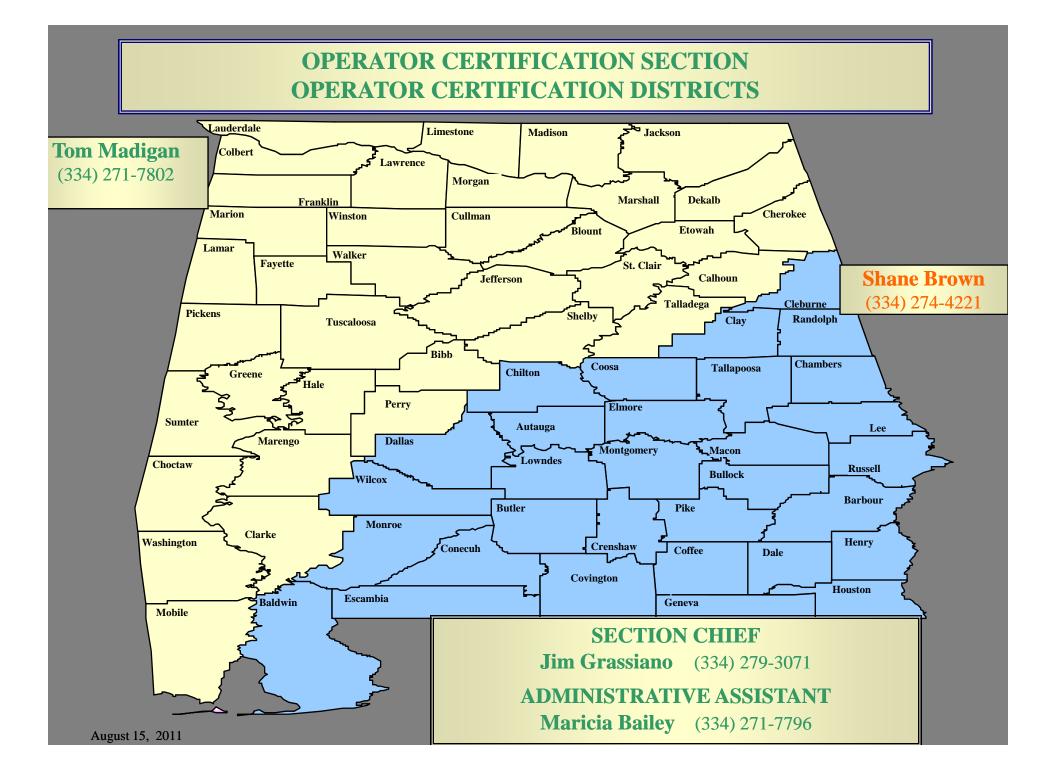
19th Annual Surface Water Meeting Operator Certification Update



Presented by Shane Brown

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Certified Operator Update

Number of Certified Operators- 3332

Wastewater Operators- 1461

Water Operators- 2516

Dual Certified Operators- 645

As of Tuesday, October 18, 2016

ADEM ADEM Operator Certification Staff Responsibilities

- 1. Water/Wastewater Operator Certification Program
- 2. Water Well Drilling Standards Program
- 3. Landfill Operator Certification Program
- 4. Compliance Assistance Program
- 5. ADEM's Office of Ombudsman



Effective Date: 2/4/16-present

- Form 505 (Computer Exam Application)
- Form 506 (Experience Verification App)
- Form 507 (Reciprocity Application)
- Form 508 (Multiple Systems Application)
- Form 435 (Renewal by Mail)
- Renewal by Internet
- Renewal Late Fee

\$325.00 \$125.00 \$180.00 [no fee] \$ 95.00 \$ 70.00 \$215.00



- Each certified Operator must apply for renewal every 3 years by:
 - a. Mail (Form 435)
 - b. On-Line (Internet renewal) Link is below:
 - <u>http://www.adem.state.al.us/programs/water/opcertif</u>
 <u>ication.cnt</u>
- Renewing is each operator's responsibility.



Late Fee and Expiration Of Certification

- Don't let your certificate expire!
- Late fees are significant!
- Late fee period is limited. Ultimately, your certificate may lapse and you will have to take the exam again and start all over.
- You can no longer make process control decisions, or be the operator of record. You must be supervised by a chief operator at all times.

Timely submittal of renewal application means...

- The operator makes an effort to obtain the necessary Continuing Education Hours to renew his/her certificate PRIOR to expiration date.
- Consider taking more class hours than the minimum, in case a class is not accepted. Produce carry over hours.
- When your certificate expires, it's too late to take a class! You will lose your certificate and must retest and pay more fees. But it's not the end of the world!



Approved class topics: Wastewater

- Operation and maintenance (O & M) of wastewater treatment plants and/or lagoons
- O & M of Public Wastewater Collection Systems
- WWTP Process Control and/or theory
- New/advanced wastewater treatment plant technologies



- Anti-terrorism training geared towards wastewater collection and treatment facilities
- Training for specific wastewater collection or treatment equipment provided by factory representatives



- Sampling or analysis of wastewater
- Design calculations for wastewater collection or treatment
- Chemical safety training directly applicable to wastewater collection systems and wastewater treatment plant processes (up to 8 hrs)



- O & M of water treatment plants or wells
- O & M of water distribution systems
- Water treatment plant process control and/or theory
- Instruction on new water treatment plant technologies



- Anti-terrorism training geared towards water distribution and water treatment facilities
- Training for specific water distribution or water treatment plant equipment provided by factory representatives



Water topics cont...

- Design calculations for water distribution or water treatment plants
- Backflow prevention
- Chemical safety training directly applicable to water distribution or water treatment plant processes (up to 8 hrs)



CEH topic limits

•	CPR	4 hrs
•	Trenching & Shoring	8 hrs
•	Confined Space Entry	4 hrs
•	Laboratory Safety	8 hrs
•	Legal Liability	4 hrs
•	Stormwater Pollution Prevention	4 hrs
•	Temporary Traffic Control	4 hrs
•	University-Sponsored Defensive Driving	8 hrs
	Instruction	



CEH topic limits

- System Management or Finance Courses
 4 hrs
- Computer Training 8 hrs (Both categories above must be specifically geared to water & WW operation)
- First Aid and Personal Health Protection 4 hrs
- All Other Courses Taught by Professionals in their Specific Fields (1 Hour of Instruction Equals 1 CEH, Classroom Breaks are Not Included)

UNACCEPTABLE COURSES FOR CEH CREDIT

- ✓ Regularly-scheduled safety meetings
- ✓ General management, business, or personnel law
- Teaching the same course without updating the material
- Committee meetings or meetings not educational in nature
- Courses not relevant to the class of certificate to be renewed
- \checkmark No repeated classes within the three year renewal period



More on Classes and Renewals

- Approved topics are listed in ADEM's Chapter 335 Division 10 Regulations, effective April 3, 2007 edition
- Other (not listed) water and wastewater courses may be taught by industry representatives. Use discretion in selecting your classes.
- Single certificate: 24 CEHs are required per 3-year renewal period
- Dual Certificate: 15 CEHs are required per 3-year renewal period for each water and wastewater certificate



How do I get Certified??

- Fill out & submit ADEM Form 505 Water and Wastewater Exam Application. Include proper fees (check or money order made out to ADEM) sent to Operator Certification Program office.
- Once approved and sent to Applied Measurements Professionals (AMP), you will receive notification from AMP to schedule your exam:
 - a. AMP postcard will arrive in your mailbox.
 - b. E-mail message sent to you

Call the 1-800 # <u>or</u> schedule your exam on-line via AMP's website.



How do I get Certified??

- Meet 15 minutes earlier than your scheduled exam appointment.
- Make a score of 70 or better on your exam.
- Obtain the required experience for your specific grade level. (see 335-10-1-.08 "Qualifications for Certification") in green regulation book.
- Submit Form 506 Experience Verification Application to ADEM, along with proper fee.
- Our office will send to you a certificate and 2 wallet cards good for 3 years.



Computer Exams

Remons were your Barrier Berrarby or CO Mandaur as the supersy provided them sites. STRATEME: If you have difficulty with this step, the supervision will seem type.



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and no plastic.	Please read instructions before completing this application. Type or Print in black ink.	
·	1. SPECIFY THE EXAM YOU WISH TO TAKE: (circle only one)	
	WATER GRADE I II III IV	
	WASTEWATER GRADE IC I II III IV	
	EXAM DATE YOU PREFER (PAPER AND PENCIL EXAMS ONLY ⁴ * Applications for paper and pencil exams must be received by ADEM at least 30 days prior to the exam date.	;)
	CHECK HERE IF APPLYING FOR A COMPUTERIZED EXAM. After approval of application ADEM, you will be contacted directly by testing organization with further instructions.	ι by
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ADEM Computer-based Exams

- All exams are <u>computer based</u> (by appt. only).
- Applied Measurement Professionals (AMP) proctors the exams. Exams are provided Mon-Friday 9:00 am and 1:30 pm (Central Standard Time).
- In Alabama, exams are provided in H&R Block business offices in Montgomery, Athens, Huntsville, Birmingham (2 locations) and at ABS Tax Service in Mobile.



Montgomery, Alabama H & R Block Office





ADEM Check In with Proctor





Testing Carrels





ADEM's Website and Operator Web Page

- ADEM Web Site: adem.alabama.gov
- Operator Web Page
- Click on:
 - ADEM Programs
 - Water Division
 - Operator Certification



Operator Audits

- Ensure Compliance with ADEM Operator Regs
 - Review for falsified/inaccurate attendance records
 - Review for inappropriate course work
- Not to be feared
 - We know most people are honest
 - Enforcement is rare but will be taken if necessary
 - Some audits are randomly selected; some are due to incomplete applications, inaccurate data, or other red flag issues



Operator Audits

- We will notify the operator by mail
- Send us a copy of all your course completion certificates/agendas/syllabi, etc
- Call us if you have questions
- Delays only create more expired certificates



Please...

- Update your contact information
 - ** Reliable personal e-mail address **
 - Home Address
 - Home Phone
 - Work Phone
 - Cell Phone
 - Facility

ADEN Why did I get audited?#!

- You were picked at random or
- Incomplete Information
 - Left out vital information such as dates, description of classes, CEHs, title, description & activity type, operator cannot be reached by phone, e-mail and/or home address
- Sloppy handwriting (illegible!)
- Repetition of classes
- Inappropriate classes
- Not enough hours for renewal

ADEM What is the 180 day period?

- Not a grace period but a "pending review or suspense period"
- Time to substantiate a questionable CEH claim that you have already incurred and is presently under ADEM review
- You will be paying a late fee of \$215.00 in addition to the renewal fee \$95.00 or \$70.00



• The late fee applies 30 days PRIOR to the certificate expiration date



More about the 180 day period

- If the arrival date of your renewal is within 30 days before your expiration date, your application is late but has not expired.
- During the 180-day period, your certification is expired, but it remains in suspense (under ADEM review).
- The operator cannot use the 180-day time as a 'grace period'. ADEM makes the determination of imposing the 180-day period during review of an applicant's renewal application. [e.g., audit of a late application]

ADEM An important note about the 180-day period

- During this period, you are <u>not</u> a certified operator
- You are no longer an operator of record making process control decisions.
- You must be supervised by a certified operator.

So, once again about the 180 day period?

 Not intended to provide you with another 180days to acquire CEHs, but if granted, you may be given time to make up a class we did not accept

- If renewed during the 180-day period, you are back on track
- If you ignore our audit request, your certification will expire and you must re-test and send us a new exam and certification application.

QUESTIONS?

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