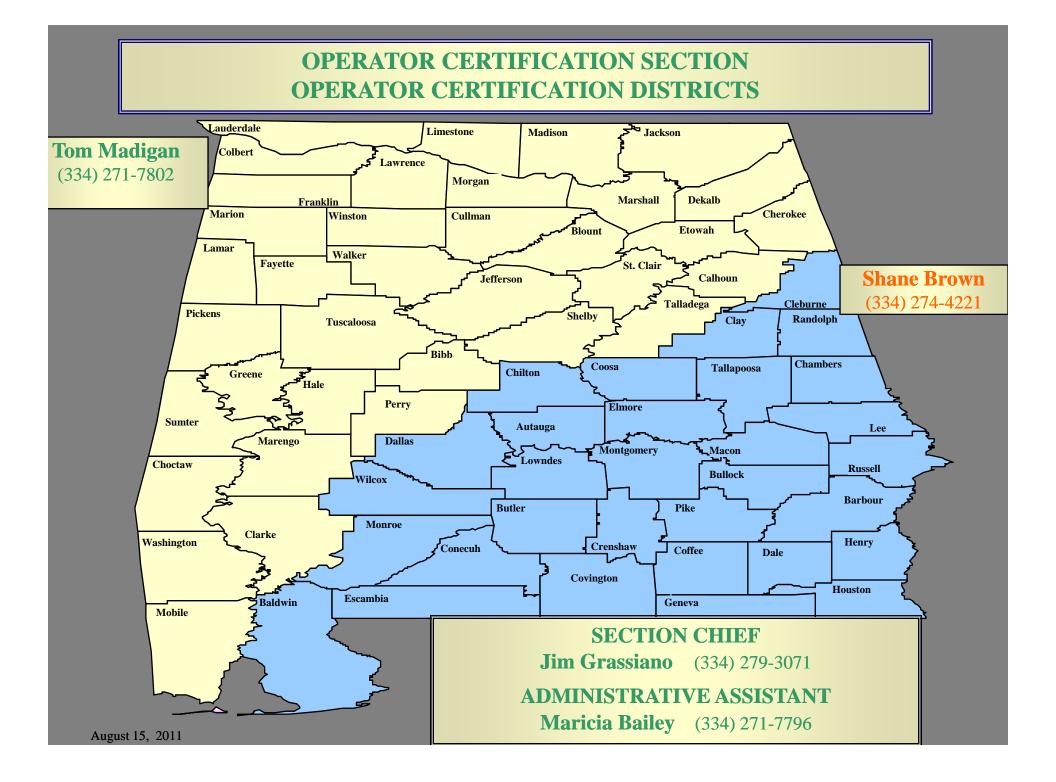
#### **19th Annual Surface Water Meeting Operator Certification Update**



#### **Presented by Shane Brown**

**Shane Brown** 334-274-4221 sbrown@adem.state.al.us **Tom Madigan** 334-271-7802 twm@adem.state.al.us **Jim Grassiano** 334-279-3071 jgrassiano@adem.state.al.us **Maricia Bailey** 334-271-7796 mkl@adem.state.al.us



### **Certified Operator Update**

Number of Certified Operators- 3332

Wastewater Operators- 1461

Water Operators- 2516

Dual Certified Operators- 645

As of Tuesday, October 18, 2016

### ADEM ADEM Operator Certification Staff Responsibilities

- 1. Water/Wastewater Operator Certification Program
- 2. Water Well Drilling Standards Program
- 3. Landfill Operator Certification Program
- 4. Compliance Assistance Program
- 5. ADEM's Office of Ombudsman



**Effective Date: 2/4/16-present** 

- Form 505 (Computer Exam Application)
- Form 506 (Experience Verification App)
- Form 507 (Reciprocity Application)
- Form 508 (Multiple Systems Application)
- Form 435 (Renewal by Mail)
- Renewal by Internet
- Renewal Late Fee

\$325.00 \$125.00 \$180.00 [no fee] \$ 95.00 \$ 70.00 \$215.00



- Each certified Operator must apply for renewal every 3 years by:
  - a. Mail (Form 435)
  - b. On-Line (Internet renewal) Link is below:
  - <u>http://www.adem.state.al.us/programs/water/opcertif</u>
    <u>ication.cnt</u>
- Renewing is each operator's responsibility.



### Late Fee and Expiration Of Certification

- Don't let your certificate expire!
- Late fees are significant!
- Late fee period is limited. Ultimately, your certificate may lapse and you will have to take the exam again and start all over.
- You can no longer make process control decisions, or be the operator of record. You must be supervised by a chief operator at all times.

# Timely submittal of renewal application means...

- The operator makes an effort to obtain the necessary Continuing Education Hours to renew his/her certificate PRIOR to expiration date.
- Consider taking more class hours than the minimum, in case a class is not accepted. Produce carry over hours.
- When your certificate expires, it's too late to take a class! You will lose your certificate and must retest and pay more fees. But it's not the end of the world!



### Approved class topics: Wastewater

- Operation and maintenance (O & M) of wastewater treatment plants and/or lagoons
- O & M of Public Wastewater Collection Systems
- WWTP Process Control and/or theory
- New/advanced wastewater treatment plant technologies



- Anti-terrorism training geared towards wastewater collection and treatment facilities
- Training for specific wastewater collection or treatment equipment provided by factory representatives



- Sampling or analysis of wastewater
- Design calculations for wastewater collection or treatment
- Chemical safety training directly applicable to wastewater collection systems and wastewater treatment plant processes (up to 8 hrs)



- O & M of water treatment plants or wells
- O & M of water distribution systems
- Water treatment plant process control and/or theory
- Instruction on new water treatment plant technologies



- Anti-terrorism training geared towards water distribution and water treatment facilities
- Training for specific water distribution or water treatment plant equipment provided by factory representatives



### Water topics cont...

- Design calculations for water distribution or water treatment plants
- Backflow prevention
- Chemical safety training directly applicable to water distribution or water treatment plant processes (up to 8 hrs)



### **CEH topic limits**

•	CPR	4 hrs
•	Trenching & Shoring	8 hrs
•	Confined Space Entry	4 hrs
•	Laboratory Safety	8 hrs
•	Legal Liability	4 hrs
•	Stormwater Pollution Prevention	4 hrs
•	Temporary Traffic Control	4 hrs
•	University-Sponsored Defensive Driving	8 hrs
	Instruction	



### **CEH topic limits**

- System Management or Finance Courses
  4 hrs
- Computer Training 8 hrs (Both categories above must be specifically geared to water & WW operation)
- First Aid and Personal Health Protection 4 hrs
- All Other Courses Taught by Professionals in their Specific Fields (1 Hour of Instruction Equals 1 CEH, Classroom Breaks are Not Included)

UNACCEPTABLE COURSES FOR CEH CREDIT

- ✓ Regularly-scheduled safety meetings
- ✓ General management, business, or personnel law
- Teaching the same course without updating the material
- Committee meetings or meetings not educational in nature
- Courses not relevant to the class of certificate to be renewed
- $\checkmark$  No repeated classes within the three year renewal period



More on Classes and Renewals

- Approved topics are listed in ADEM's Chapter 335 Division 10 Regulations, effective April 3, 2007 edition
- Other (not listed) water and wastewater courses may be taught by industry representatives. Use discretion in selecting your classes.
- Single certificate: 24 CEHs are required per 3-year renewal period
- Dual Certificate: 15 CEHs are required per 3-year renewal period for each water and wastewater certificate



### How do I get Certified??

- Fill out & submit ADEM Form 505 Water and Wastewater Exam Application. Include proper fees (check or money order made out to ADEM) sent to Operator Certification Program office.
- Once approved and sent to Applied Measurements Professionals (AMP), you will receive notification from AMP to schedule your exam:
  - a. AMP postcard will arrive in your mailbox.
  - b. E-mail message sent to you

Call the 1-800 # <u>or</u> schedule your exam on-line via AMP's website.



### How do I get Certified??

- Meet 15 minutes earlier than your scheduled exam appointment.
- Make a score of 70 or better on your exam.
- Obtain the required experience for your specific grade level. (see 335-10-1-.08 "Qualifications for Certification") in green regulation book.
- Submit Form 506 Experience Verification Application to ADEM, along with proper fee.
- Our office will send to you a certificate and 2 wallet cards good for 3 years.



# Computer Exams

Remons were your Barrier Berrarby or CO Mandaur as the supersy provided them sites. STRATEME: If you have difficulty with this step, the supervision will seem type.



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	WASTEWATER GRADE IC I II III IV	
	EXAM DATE YOU PREFER (PAPER AND PENCIL EXAMS ONLY <sup>4</sup> * Applications for paper and pencil exams must be received by ADEM at least 30 days prior to the exam date.	;)
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# ADEM Computer-based Exams

- All exams are <u>computer based</u> (by appt. only).
- Applied Measurement Professionals (AMP) proctors the exams. Exams are provided Mon-Friday 9:00 am and 1:30 pm (Central Standard Time).
- In Alabama, exams are provided in H&R Block business offices in Montgomery, Athens, Huntsville, Birmingham (2 locations) and at ABS Tax Service in Mobile.



### Montgomery, Alabama H & R Block Office





# ADEM Check In with Proctor





### **Testing Carrels**





ADEM's Website and Operator Web Page

- ADEM Web Site: adem.alabama.gov
- Operator Web Page
- Click on:
  - ADEM Programs
  - Water Division
  - Operator Certification



### **Operator Audits**

- Ensure Compliance with ADEM Operator Regs
  - Review for falsified/inaccurate attendance records
  - Review for inappropriate course work
- Not to be feared
  - We know most people are honest
  - Enforcement is rare but will be taken if necessary
  - Some audits are randomly selected; some are due to incomplete applications, inaccurate data, or other red flag issues



### **Operator Audits**

- We will notify the operator by mail
- Send us a copy of all your course completion certificates/agendas/syllabi, etc
- Call us if you have questions
- Delays only create more expired certificates



### Please...

- Update your contact information
  - \*\* Reliable personal e-mail address \*\*
  - Home Address
  - Home Phone
  - Work Phone
  - Cell Phone
  - Facility

## ADEN Why did I get audited?#!

- You were picked at random or
- Incomplete Information
  - Left out vital information such as dates, description of classes, CEHs, title, description & activity type, operator cannot be reached by phone, e-mail and/or home address
- Sloppy handwriting (illegible!)
- Repetition of classes
- Inappropriate classes
- Not enough hours for renewal

## ADEM What is the 180 day period?

- Not a grace period but a "pending review or suspense period"
- Time to substantiate a questionable CEH claim that you have already incurred and is presently under ADEM review
- You will be paying a late fee of \$215.00 in addition to the renewal fee \$95.00 or \$70.00



• The late fee applies 30 days PRIOR to the certificate expiration date



# More about the 180 day period

- If the arrival date of your renewal is within 30 days before your expiration date, your application is late but has not expired.
- During the 180-day period, your certification is expired, but it remains in suspense (under ADEM review).
- The operator cannot use the 180-day time as a 'grace period'. ADEM makes the determination of imposing the 180-day period during review of an applicant's renewal application. [e.g., audit of a late application]

# ADEM An important note about the 180-day period

- During this period, you are <u>not</u> a certified operator
- You are no longer an operator of record making process control decisions.
- You must be supervised by a certified operator.

# So, once again about the 180 day period?

 Not intended to provide you with another 180days to acquire CEHs, but if granted, you may be given time to make up a class we did not accept

- If renewed during the 180-day period, you are back on track
- If you ignore our audit request, your certification will expire and you must re-test and send us a new exam and certification application.

### **QUESTIONS?**

### Shane Brown Operator Certification Coordinator ADEM 334/274-4421 sbrown@adem.state.al.us